



DRUŽBA

SKI & WELLNESS RESIDENCE



Booking and cancellation policy for wellness procedures

1. Procedure reservation

Procedures may be booked via e-mail at wellness@druzbahotel.sk or in person at the wellness centre reception from 7:30 – 10:00 and from 13:00 – 20:30.

2. Change of date or procedure cancellation

The date of the booked procedure can be changed or cancelled no later than 24 hours before the procedure's start. Changing or cancelling the booked date in a timespan shorter than 24 hours before the start of the procedure is considered a cancellation, to which a cancellation fee of 100% of the whole procedure price is applied.

3. Late arrival to the procedure

The recommended arrival time is 5 minutes before the start of the procedure at the latest. In case of a delayed arrival, the procedure time is shortened, and the procedure will end at the time initially agreed upon in the reservation.

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