



**DRUŽBA**  
SKI & WELLNESS RESIDENCE  
★★★★

## **Payment and reservation conditions in term 17.12.2023-12.12.2024**

### **Payment and reservation conditions**

100% full deposit once booking is confirmed

### **Cancellation conditions**

#### **-for stays in term 17.12.2023 - 02.04.2024**

Term 29.12.2023- 07.01.2024

- the term of stay is not possible to change, neither with fee for amendment
- in case of cancellation of stay, the cancellation fee will be charged in the amount of 100% of the price of stay, including New Year's Eve fee
- paid deposit is non-refundable in case of cancellation by client (neither New Year's Eve fee)
- shorter stay - 100% cancellation fee from the price of the stay

Other terms:

- cancellation 45 days and more before arrival - cancellation fee 50% from ordered services
- cancellation less than 45 days-2 day before arrival - cancellation fee 80% from ordered services
- cancellation on arrival day – cancellation fee 100% from ordered services
- shorter stay - 100% cancellation fee from the price of the stay

#### **-for stays in term from 02.04.2024 - 12.12.2024**

- cancellation 30 days and more before arrival - no cancellation fee will be charged /we only charge an administrative fee of EUR 10 for the refund/
- cancellation less than 30 days - 15 days before arrival - cancellation fee 10 % from ordered services
- cancellation less than 14days-3 days before arrival - cancellation fee 50% from ordered services
- cancellation less than 2 days- no show – cancellation fee 100% from ordered services
- shorter stay - 100% cancellation fee from the price of the stay

### **CHANGE OF TERM:**

#### **-for stays in term 17.12.2023 - 02.04.2024 (except stays in the term 29.12.2023- 07.01.2024 )**

-the term of stay is possible to change at the least 14 days before arrival. Extra fee for change of reservation is 20 EUR per every paid person. The change of term in limit shorter than 14 days is not possible.

#### **-for stays in term from 02.04.2024 - 12.12.2024**

- more than 30 days to arrival to stay: free of charge.
- 30 days to 3 days before arrival : with a change fee 20 EUR/ per person
- 2 days and on arrival day :changing the date of stay is not possible.

New term could be confirmed just within one calendar year. In the case that the price for previous term is higher than price of new term, the difference is not refundable to client and is it not possible to utilize it in services. The client must pay extra fee for changing of reservation within 24 hours. In case that the price of stay in previous term is lower than the price in new term, the client must pay from reservation confirmation difference from former price and reservation change fee. The client is required to pay fee for change of cancellation fee for shortening the length of stay, in case of changing the term or shortening the length of stay at the same time. The stay is possible to be changed just one time. Another changing means cancellation of reservation.



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**Abbreviation of stay, late check in or earlier check out**

The 100% of cancellation fee from total price applies

**Different reservation and cancellation conditions apply for group reservations**



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