



**DRUŽBA**  
SKI & WELLNESS RESIDENCE  
★★★★

## Payment and reservation conditions

### 1. Payment and reservation conditions:

- 100% full deposit once booking is confirmed

### 2. Cancellation conditions:

**Term 29.12. – 07.01.-** in case of cancelation of stay, the amount of 100% of the price of stay is charged as cancellation fee /including New Year's Eve fee/

#### Stays in term 07.01.- 02.04.:

- cancellation within 45 days and over before the arrival: 50% cancellation fee from the total price
- cancellation 44 - 2 days before the expected arrival: 80% cancellation fee from the total price
- cancellation 1 day before the expected arrival- no show /on arrival day/: 100% cancellation fee from the total price

#### Stays in term 02.04.- 17.12.:

- cancellation within 30 days and over before the arrival: without cancellation fee
- cancellation 30 - 15 days before the expected arrival: 10% cancellation fee from the total price
- cancellation 14 - 3 days before the expected arrival: 50% cancellation fee from the total price
- cancellation 2 days before the expected arrival- no show /on arrival day/: 100% cancellation fee from the total price

Cancellation policy includes all prepayments and extras.

Cancellation of stay must be always in the written form.

### 3. Change of the term:

**Term 29.12. – 07.01.** Term of stay is not possible to be changed.

#### Other terms:

Term of stay is possible to change at the latest 14 days before the expected arrival and only within the same calendar year. In the case that the price for previous term is higher than price in new term, the difference is not refundable to client and is it not possible to utilize it in services. In case that the price of stay in previous term is lower than the price in new term, the client must pay the difference from former price and the reservation change fee within 3 days from reservation confirmation. In case of non-payment of the fee for changing the reservation and price difference, the stay is considered as cancelled and cancellation conditions from point 2. are applied.

The new term of stay is possible to change only once per calendar year. Other changes are considered as cancellation of stay with non-refundable deposit. The fee for change of the stay is 20 EUR for every paid person.

### 4. Abbreviation of stay, late check in or earlier check out

The 100% of cancellation fee from total price applies

### 5. Different reservation and cancellation conditions apply for group reservations.